



## **YMCA OF MEWSA**

# **PAYMENT PROCEDURE & AGREEMENT GUIDELINES**

- Personal training programs can be purchased on a month-to-month basis or as a three or six-month program.
- Three and six-month programs can be paid for in monthly installments starting from the initial date of purchase.
- Three and six-month programs paid in full, upfront, will receive an additional 5% discount.
- Try-Packs (only available to members who have never trained with us before) must be completed within three weeks from the date of purchase.
- The monthly installment must be paid in full at the beginning of the month prior to scheduling training.
- Members must notify the trainer 24 hours in advance to reschedule a session or will be charged the full cost of the session.
- Please contact your trainer in the event of an emergency.
- Regardless of the arrival time, sessions will end at the scheduled time.
- All personal training programs are non-refundable and non-transferable.
- A personal training program may be put on hold for travel or medical reasons with documentation of the leave and will be resumed upon the client's arrival.
- Please do not interrupt a Personal Trainer or his or her client while in a session. Please see either a designated floor staff member or a member services representative to leave a message for the trainer.